

Career Problem Solving Services

Career Problem Solving Services Privacy Policy

Career Problem Solving Services takes your privacy seriously. Please read the following to learn more about our privacy policy.

NOTICE: [Click here](#) for important information about safe surfing from the Federal Trade Commission.

What This Privacy Policy Covers

- This policy covers how Career Problem Solving Services treats personal information that Career Problem Solving Services collects and receives, including information related to your past use of Career Problem Solving Services products and services. Personal information is information about you that is personally identifiable like your name, address, email address, or phone number, and that is not otherwise publicly available.
- This policy does not apply to the practices of companies that Career Problem Solving Services does not own or control, or to people that Career Problem Solving Services does not employ or manage.

Information Collection and Use

General

- Career Problem Solving Services collects personal information when you register with Career Problem Solving Services, and when you visit Career Problem Solving Services pages.
- When you register we ask for information such as your name, email address, birth date, gender, zip code, occupation, industry, and personal interests. For some financial products and services we may also ask for your address, Social Security number, and information about your assets. Once you register with Career Problem Solving Services and sign in to our services, you are not anonymous to us.
- Career Problem Solving Services collects information about your transactions with us.
- Career Problem Solving Services uses information for the following general purposes: to customize the advertising and content you see, fulfill your requests for products and services, improve our services, contact you, conduct research, and provide anonymous reporting for internal and external clients.

Children

- When a child under age 13 attempts to register with Career Problem Solving Services, we ask that he or she have a parent or guardian create a Career Problem Solving Services Family Account to obtain parental permission.
- Career Problem Solving Services will not contact children under age 13 about special offers or for marketing purposes without a parent's permission.

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- Career Problem Solving Services does not ask a child under age 13 for more personal information, as a condition of participation, than is reasonably necessary to participate in a given activity or promotion.

Information Sharing and Disclosure

- Career Problem Solving Services does not rent, sell, or share personal information about you with other people or non-affiliated companies except to provide products or services you've requested, when we have your permission, or under the following circumstances:
 - We provide the information to trusted partners who work on behalf of or with Career Problem Solving Services under confidentiality agreements. These companies may use your personal information to help Career Problem Solving Services communicate with you about offers from Career Problem Solving Services and our marketing partners. However, these companies do not have any independent right to share this information.
 - We have a parent's permission to share the information if the user is a child under age 13. Parents have the option of allowing Career Problem Solving Services to collect and use their child's information without consenting to Career Problem Solving Services sharing of this information with people and companies who may use this information for their own purposes;
 - We respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims;
 - We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of Career Problem Solving Services' terms of use, or as otherwise required by law.
 - We transfer information about you if Career Problem Solving Services is acquired by or merged with another company. In this event, Career Problem Solving Services will notify you before information about you is transferred and becomes subject to a different privacy policy.
- Career Problem Solving Services displays targeted advertisements based on personal information. Advertisers (including ad serving companies) may assume that people who interact with, view, or click on targeted ads meet the targeting criteria - for example, women ages 18-24 from a particular geographic area.
 - Career Problem Solving Services does not provide any personal information to the advertiser when you interact with or view a targeted ad. However, by interacting with or viewing an ad you are consenting to the possibility that the advertiser will make the assumption that you meet the targeting criteria used to display the ad.
 - Career Problem Solving Services advertisers include financial service providers (such as banks, insurance agents, stock brokers and mortgage lenders) and non-financial companies (such as stores, airlines, and software companies).
- Career Problem Solving Services works with vendors, partners, advertisers, and other service providers in different industries and categories of business.

Your Ability to Edit and Delete Your Account Information and Preferences

General

- You can edit your Career Problem Solving Services Account Information, including your marketing preferences, at any time.
- New categories of marketing communications may be added to the Marketing Preferences page from time to time. Users who visit this page can opt out of receiving future marketing communications from these new categories or they can unsubscribe by following instructions contained in the messages they receive.
- We reserve the right to send you certain communications relating to the Career Problem Solving Services service, such as service announcements and administrative messages that are considered part of your Career Problem Solving Services account, without offering you the opportunity to opt-out of receiving them.
- You can delete your Career Problem Solving Services account by contacting us via e-mail.

Confidentiality and Security

- We limit access to personal information about you to employees who we believe reasonably need to come into contact with that information to provide products or services to you or in order to do their jobs.
- We have physical, electronic, and procedural safeguards that comply with federal regulations to protect personal information about you.

Changes to this Privacy Policy

- Career Problem Solving Services may update this policy. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your Career Problem Solving Services account or by placing a prominent notice on our site.

Questions and Suggestions

- If you have questions or suggestions, please complete a [feedback form](#) or you can contact us at:

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